

HP CARE PACK SERVICES WITH DEFECTIVE MEDIA RETENTION

SERVER MODELS	WARRANTY	3 Year				5 Year			
		Onsite NBD 9x5	Onsite 4hr response 13x5	Onsite 4hr response 24x7	Onsite 6 hour call to fix 24x7	Onsite NBD 9x5	Onsite 4hr response 13x5	Onsite 4hr response 24x7	Onsite 6 hour call to fix 24x7
ProLiant ML11x	1 Year onsite NBD	UK638E	UH855E	UH856E	UH857E	UK640E	UH861E	UH862E	NA
ProLiant DL120	1 Year onsite NBD	UM012E	UJ262E	UJ263E	UJ264E	UM014E	UJ267E	UK037E	NA
ProLiant DL16x	1 Year onsite NBD	UM015E	UH819E	UH820E	UH821E	UA003E	UH825E	UH826E	NA
ProLiant DL18x	1 Year onsite NBD	UM018E	UH837E	UH838E	UH839E	UM020E	UH843E	UH844E	NA
ProLiant ML150	1 Year onsite NBD	UK641E	UH864E	UH865E	UH866E	UM011E	UH870E	UH871E	NA
ProLiant ML310	1 Year onsite NBD	UK622E	UH882E	UH883E	UH884E	UK624E	UH888E	UH889E	NA
ProLiant DL320	1 Year onsite NBD*	UK625E	UH846E	UH847E	UH848E	UK627E	UH852E	UH853E	UH854E
ProLiant ML350	3 Yrs onsite NBD	NA	UH090E	UH091E	UH092E	UK629E	UH093E	UH094E	UH095E
ProLiant DL360	3 Yrs onsite NBD	NA	UH084E	UH085E	UH086E	UK631E	UH087E	UH088E	UH089E
ProLiant ML370	3 Yrs onsite NBD	NA	UH096E	UH097E	UH098E	UK633E	UH099E	UH100E	UH101E
ProLiant DL38x	3 Yrs onsite NBD	NA	UD939E	UD940E	UH104E	UK635E	UH105E	UH106E	UH106E
DL380 Pk Cluster	3 Yrs onsite NBD	NA	UH126E	UH127E	NA	NA	UH129E	UH130E	NA
ProLiant DL58x	3 Yrs onsite NBD	NA	UH108E	UH109E	UH110E	UK637E	UH111E	UH112E	UH113E
ProLiant ML570	3 Yrs onsite NBD	NA	UH114E	UH115E	UH116E	UA025E	UH117E	UH118E	UH119E
ProLiant DL78x	3 Yrs onsite NBD	NA	UL305E	UL306E	UL307E	NA	UL311E	UL312E	UL313E
c-Class BL 2xxx	3 Yrs onsite NBD	NA	UK053E	UK054E	UK055E	UM023E	UK059E	UK060E	UK061E
c-Class BL 2x2xx	3 Yrs onsite NBD	NA	UK155E	UK156E	UK593E	UM030E	UK597E	UK598E	UK599E
c-Class BL 4xx	3 Yrs onsite NBD	NA	UK076E	UK077E	UK078E	UM025E	UK076E	UK077E	UK078E
Blade BL6xxx	3 Yrs onsite NBD	NA	UK119E	UK120E	UK121E	UM027E	UK125E	UK126E	UK127E
SB40c Storage Blade	3 Yrs onsite NBD	NA	UH059E	UH060E	UH061E	NA	UH062E	UH063E	UH064E

*plus years 2 & 3 parts only

NB Warranty may vary for Topvalue Servers

Also available as 4 Year Service

Recommended Minimum
Recommended Upsell

Enterprise HP Care Pack Services with Defective Media Retention: *Option codes available and quotable via Sales Builder for Windows (SBW) tool	Next Day w/DMR HG925Ax	6hr CTR w/DMR HG928Ax	Proactive 24 w/DMR HG931Ax	x = number of years support plus 3 digit option code*
	4hr 13x5 w/DMR HG926Ax	SupportPlus w/DMR HG929Ax	Critical Service w/DMR HG932Ax	
	4hr 24x7 w/DMR HG927Ax	SupportPlus24 w/DMR HG930Ax		

For further information, full list of services with pricing visit www.hp.com/uk/carepack