



Training from HP

July – December 2008



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- Hot topics and new courses
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HP Education Services

Our industry is moving at lightning speed. The convergence of IT and business; green issues; data centre consolidation; application modernisation and end-user productivity – these are just the tip of the iceberg. The more effective IT is, the more competitive and successful your organisation can be. This dramatic shift in the way we view IT is known as business technology: technology that powers the business.

In this environment, not only is the technology important but so are knowledgeable people who can implement, manage and exploit it. Skilled technical professionals who are able to maintain a new infrastructure and adapt it for the future will give you the business outcomes that you need to remain competitive.

Accelerate your business outcomes

Your IT staff, no matter how capable they are, need proper training when it comes to new hardware, operating systems, applications and processes. Your end users also need to understand how to use new applications, without frustration and wasted productivity. HP Education Services provide the training and tools to help you and your staff make the best use of your business technology.

We provide training in the most current and relevant topics. We also adapt new technologies for the classroom, so you can enjoy modern and convenient delivery methods – like Virtual Rooms and Labs, web-based training and simulations – as well as traditional classroom methods. Our education specialists, who typically have solid consulting and project management experience, provide effective training that addresses student needs.

Customised solutions

In addition, we can tailor our education programmes to meet your business and learning needs, as well as offering strategic consulting and planning to help you maximise return on your people and infrastructure investments. When it comes to education, HP Education Services has 30 years' experience helping technical professionals and organisations worldwide achieve tangible business results.

When it comes to technology, who better to trust than HP? To find out more, please visit:

www.hp.com/learn

HP Learning Solutions

HP Learning Solutions are designed specifically according to your needs, your culture and your environment. We select the right mix of methods and tools to maximise learning and the transfer of knowledge to your workplace, ensuring the improvement of your staff's performance. Focusing on the "people factor" in IT, HP complements formal training with informal activities such as on-the-job support, knowledge sharing, and Electronic Performance Support Systems to support a sustainable learning success.

HP Learning Solutions provide training and education services for employees, managers and technical staff in the following areas:

- Windows Vista® and Microsoft® Office 2007 migrations: transition to the new environment without losing productivity.
- IT application training: increase the ROI of your migration or implementation projects.
- Training on new processes, guidelines and compliance topics.

Business Analysis + Project Management + Service Management leads to Business Technology Optimisation

Service Management

In our fast-changing world, IT must be able to adapt quickly if businesses are not to be placed at risk.

2007 saw the introduction of the IT Infrastructure Library (ITIL) V3, with five HP staff being part of the authorship team. V3 is more business oriented than earlier versions.

IT infrastructure, people, processes and technology must be adaptive, cost-effective and service oriented to support virtually any business outcome. Service Management, based on best practices documented in the ITIL books, can help you to do this by transforming your IT into an effective supplier of business and customer-focused services. The result? IT will be seen by organisations as a value provider and not as a business cost.

Organisations are in a constant state of change, and that change needs to be managed. Through training and adopting the Service Management principles, you can more easily realise your goals. With this in mind, HP offers a comprehensive course curriculum, from a half-day awareness course through to the new V3 "ITIL Expert" level in Service Management.

To view the ITIL Service Management curriculum, please visit:

www.education.hp.com/curr-itsm.htm

Business Analysis and requirements management

ITIL best practice provides the IT organisation with a framework to run your IT as a business. Business Analysis is about requirements management, and while Business Analysis is not new, its influence is growing. It is therefore essential that the business fully embraces the principles of Business Analysis, demonstrating value to business units, managing business requirements and system design. This must be applied and maintained throughout application development and implementation to support the success of IT. HP offers a range of Business Analysis courses.

To view the Business Analysis curriculum, please visit: www.hp.com/learn/ba

Project Management

Well-executed Business Analysis that is integrated into Project Management processes helps ensure projects will optimally benefit an organisation. HP offers a Project Management component that gives IT professionals the leadership, communication, planning and analytical skills to implement projects successfully within budget and on schedule. Choose from our certified training with PMP or PRINCE2.

To view the Project Management curriculum, please visit: www.education.hp.com/pm.htm

Service Management and Project Management “Race to Results” Simulation videos

Learn with HP and have fun doing it. Hands-on experiential learning is demonstrated in the impact that lack of processes or unsuccessful implementations of projects can have on a business.

Take advantage of our “Race to Results” Service Management or Project Management Simulation training. Both simulations use role play to demonstrate the key components of Service Management and/or the values of a well-managed project to business. The natural team-building element of these learning experiences is an additional bonus.

Organisations cannot afford to have silos among their business units, and a highly effective way to see the negative impact of this situation is to participate in one of the two simulations.

To view the Service Management Simulation video, please visit: www.education.hp.com/simulation.htm

To view the Project Management Simulation video, please visit: www.education.hp.com/race-to-results.htm

HP Technical Training

HP trains more than 160,000 students a year to achieve peak performance with HP solutions. We offer a comprehensive portfolio of education solutions delivered through a variety of media, as well as a wide range of certification tracks and e-services. HP education experts can customise standard course content based on your timelines and desired level of detail, and then deliver at an HP premises or your site.

Content areas include:

- Storage and storage area networks (SANs)
- HP-UX, NonStop, OpenVMS, Windows®, Linux®
- HP Software solutions
- VMware
- HP Insight Control Environment for ProLiant and BladeSystem
- Application-specific training including VMware and Altiris

Hot topics and new courses

HP-UX 11i v3

To understand how to release the added power, flexibility and security of HP-UX 11i v3 into your organisation, you only need two days of hands-on training (provide you already know HP-UX 11i v2!). Our new “HP-UX 11i v3 for Experienced HP-UX Administrators” class (HE776S) is now widely available for you to attend. Please visit: www.hp.com/learn/unix

HP Service Manager 7

HP Service Manager 7 is now released and HP offers a new curriculum for administrators and end users, as well as WBT options for those migrating from Service Desk and ServiceCenter. Please visit: www.hp.com/learn/hpsw

Now even easier to order education services ...

HP Education is delighted to launch its new “Portfolio Day Rate Care Pack”, which makes ordering education services so easy. For these new Care Packs, one unit = one day of public scheduled training for one student. Training can be used any time over a period of 12 months.

HP Care Pack numbers to order are :
HP-UX/OpenVMS training → HF382E
StorageWorks training → HF383E
HP Software training → HF384E
ProLiant/Blade training → HF385E
VMware training → HF386E
www.hp.com/learn/hpcarepack

NEW!

HF800: VMware VI3: Fast Track v3.5

This intensive, extended hours five day training course is designed for experienced administrators who are willing to work hard to achieve superior VI3 skills with minimal time spent out of the office. The Fast Track course includes content from VMware VI3: Install & Configure (HB513) and VMware VI3: Deploy, Secure and Analyze (HB934)

- The course covers the installation, management and use of ESX Server, VirtualCenter, VMware DRS, VMware HA, and VMware Consolidated Backup.
- Upon completion of the course, students receive a free Pearson Vue exam voucher and an invitation to one of HP Education's acclaimed Cert Prep sessions to help delegates become a VMware Certified Professional (VCP).

For a detailed course outline and schedule, please visit: www.hp.com/learn

NEW!

Training venue – Belfast

HP is pleased to announce the opening of a new training venue. For many years we have been delivering training classes from the HP site in Leixlip near Dublin, but as a direct result of customer demand we have also now taken up new residency in The Mount Business and Conference Centre, in Belfast, Northern Ireland. This is a first-class facility with plenty of parking, very good catering and easy access to transport links and hotels.

A schedule of training courses has been created and dates are available for our more popular classes commencing 31 March 2008.

For further details please e-mail: hpe.sales@hp.com or visit the Mount Business Centre and Conference Centre website: www.the-mount.co.uk

BESTSELLER!

HB513: VMware Infrastructure 3: Install & Configure V3.5

This four-day hands-on training course explores VMware Infrastructure 3, which consists of VMware ESX Server and VMware VirtualCenter. Upon completion of this course, students receive an invitation to one of HP Education's acclaimed Cert Prep sessions to help delegates become a VMware Certified Professional (VCP). The course has been updated to reflect ESX Server 3.5 and VirtualCenter 2.5.

For a detailed course outline and schedule, please visit: www.hp.com/learn

Coming soon

Following the restructuring of HP-UX 11i v3 operating system options HP Education has decided to produce a new HP-UX VSE Tools class which combines some of our existing classes and adds new topics such as Application Discovery and Virtualization Manager. This five-day class will give you the skills you need to fully utilise all the key components of VSE to gain maximum efficiency and flexibility from your Integrity servers.

For more information please visit: www.hp.com/learn

Symantec Advanced Technical Workshops

The Symantec (formerly Altiris) Advanced Notification Server Core Workshop course is designed for the professional tasked with maintaining and managing Notification Server™. This four-day, instructor-led, hands-on class covers how to maintain, tune and troubleshoot Notification Server. Students learn the core elements of Notification Server, including Notification Server components and process flow, as well as advanced troubleshooting techniques and the Altiris database.

The advanced technical workshop curriculum follow on from the foundation training classes offered by HP.

Symantec Client Management Suite Boot Camp

This intensive, one-week boot camp combines content from two week-long Altiris training courses: Notification System Foundation and Deployment Solution Foundation. After learning about these solutions in class and through pre- and post-class study, you'll be ready to take the certification exams. Exam vouchers are provided to take the Notification Server and Deployment Solution exams.



HP Desktop Mentor

Do you want to guard against the potential risk of considerable business disruption?

If your answer to any of the above questions is yes, then contact HP Education Services to discover how we can help you manage/mitigate these risks.

HP uses the Desktop Mentor toolset as part of an overall solution to support the customer-user population before, during and after desktop migration.

For more information on HP Desktop Mentor please visit: www.hp.com/uk/education

Look out for the newly added HP PolyServe Matrix Server courses. HP Education is pleased to provide PolyServe training now in both Microsoft Windows and Linux varieties.

For further details please visit our website: www.hp.com/learn

Course Schedule and Overview 2008

Service Management (ITIL Based Training)

Course Reference	Course Description	Duration (Days)	Price	Location	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun		
ITIL V3 Awareness																		
HF411X	ITIL V3 for Executives	0.5	POA	Up to 25 delegates	Tailored to your needs, please call to discuss your requirements													
HE412X	ITIL V3 Awareness – no exam	1	POA	Up to 25 delegates	Tailored to your needs, please call to discuss your requirements													
ITIL V3 Simulation																		
HF414X	HP Race to Results Service Management Simulation – up to 3 races	0.5	POA	Up to 18 delegates	Tailored to your needs, please call to discuss your requirements													
HE415X	HP Race to Results Service Management Simulation – up to 5 races	1	POA	Up to 18 delegates	Tailored to your needs, please call to discuss your requirements													
ITIL V3 Foundation Bridge from V2 (0-5 points)																		
HE785X	ITIL Foundation Bridge – exam option (on-site)	1	POA	Up to 25 delegates	Please call to discuss your requirements													
HE785C	ITIL Foundation Bridge – exam option (public)	1	£ 225	Highfield	7	11	1	6	3	1	12		2		11			
				Manchester	14	18	8	13	10	8	19		9		18			
				London	14	18	8	13	17	15		2		6		8		
				Scotland	7	11		6		8		16		20		15		
				€ 325	Dublin	21	26		20		15	12		2		11		
	£ 225	Belfast	14		22		17			2		6		8				
ITIL V3 Foundation Certificate (3 points)																		
HF421X	ITIL V3 Foundation in Service Management – exam option (on-site) includes the HP Race to Results Simulation	3	POA	Up to 20 delegates	Please call to discuss your requirements													
HF421C	ITIL V3 Foundation in Service Management – exam option includes the HP Race to Results Simulation	3	£ 795	Highfield		12		7		2	13		3		12			
				£ 795	Manchester		19		14		9	20		10		19		
				£ 795	London	15		9		18			3		7		9	
				£ 795	Scotland	8		16		25			17		21		16	
				€ 1,250	Dublin		27		21		16	13		3		12		
	£ 795	Belfast	15		23		18			3		7		9				
ITIL V3 Managers Bridge (5 points)																		
HF436X	ITIL Managers Certificate Bridge to V3 – exam option (on-site)	4	POA	Up to 16 delegates	Please call to discuss your requirements													
HF436C	ITIL Managers Certificate Bridge to V3 – exam option	4	£ 995	Highfield	7	4	1	6	3	1		2		6		8		
				£ 995	Manchester	14			13			9		20		22		
				£ 995	London	21	11	8	20	10	8	12		9		11		
				£ 995	Scotland			15			15	19		16		18		
				€ 1,450	Dublin		18		27		15		16		27		29	
	£ 995	Belfast	28		22					26		23		11				

a) Please note: All courses EXCLUDE exam fees where appropriate. The exam can be booked at the time of placing the course booking and can appear on the same invoice.

b) If you do not see a particular course please call for further information. All courses can be delivered on customer site.

All courses exclude accommodation.

Courses can vary – please check when booking.

Service Management (ITIL Based Training) (Cont.)

Course Reference	Course Description	Duration (Days)	Price	Location	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul
ITIL V3 Capstone (5 points)																	
HF437X	ITIL Managing Through the Lifecycle – exam option (on-site)	4	POA	Up to 16 delegates	Please call to discuss your requirements												
HF437C	ITIL Managing Through the Lifecycle – exam option	4	£ 1,595	Highfield	Under construction – please call for latest schedule and availability												
			£ 1,595	Manchester													
			€ 2,350	Dublin													
ITIL V3 Capability Modules (4 points each)																	
HF428C	Operational Support and Analysis (similar to v2 IPSR Cluster) which covers: – Event, Incident, Request, Problem, Access, Service Desk, Technical, IT Operations and Application Management	5	£ 1,595	Highfield	Under construction – please call for latest schedule and availability												
			£ 1,595	Manchester													
			€ 2,350	Dublin													
HF429C	Release, Control and Validation (similar to v2 IPRC Cluster) which covers: – Change, Release and Deployment, Validation and Testing, Asset and Configuration, Knowledge, Request Fulfillment, and Service Evaluation Management	5	£ 1,595	Highfield	Under construction – please call for latest schedule and availability												
			£ 1,595	Manchester													
			€ 2,350	Dublin													
HF430C	Planning, Protection and Optimisation (similar to v2 IPPI Cluster) which covers: – Capacity, Availability, Continuity, Security, Demand and Risk Management	5	£ 275	Highfield	Under construction – please call for latest schedule and availability												
			£ 275	Manchester													
			€ 393	Dublin													
HF427C	Service Offerings and Agreements (similar to v2 IPAD Cluster) which covers: – Portfolio, Service Level, Catalogue, Demand, Supplier and Financial Management	5	£ 1,595	Highfield	Under construction – please call for latest schedule and availability												
			£ 1,595	Manchester													
			€ 2,350	Dublin													
ITIL V3 Lifecycle Modules (3 points each)																	
HF440	Service Operation	3	£ 1,595	Highfield	Under construction – please call for latest schedule and availability												
			£ 1,595	Manchester													
			€ 2,350	Dublin													
HF439	Service Transition	3	£ 1,595	Highfield	Under construction – please call for latest schedule and availability												
			£ 1,595	Manchester													
			€ 2,350	Dublin													
HF438	Service Design	3	£ 275	Highfield	Under construction – please call for latest schedule and availability												
			£ 275	Manchester													
			€ 393	Dublin													
HF437	Service Strategy	3	£ 1,595	Highfield	Under construction – please call for latest schedule and availability												
			£ 1,595	Manchester													
			€ 2,350	Dublin													
HF441	Continual Service Improvement	3	£ 275	Highfield	Under construction – please call for latest schedule and availability												
			£ 275	Manchester													
			€ 393	Dublin													

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b) If you do not see a particular course please call for further information. All courses can be delivered on customer site.

All courses exclude accommodation.

Courses can vary – please check when booking.

Service Management (ITIL Based Training) (Cont.)

Course Reference	Course Description	Duration (Days)	Price	Location	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	
ITIL V2 Managers Certificate																		
U8688C	ITIL Service Delivery – exam option	5	£ 1,595	Highfield		4			3			2			11			
			£ 1,595	Manchester		11			10			9			18			
			€ 2,350	Dublin		18			10			16			11			
U8687C	ITIL Service Support – exam option	5	£ 1,595	Highfield			8			8			2			15		
			£ 1,595	Manchester			15			15			16			22		
			€ 2,350	Dublin			22			15			13			15		
UA583C	ISEB Exam Preparation	1	£ 275	Highfield	15			14			13			14			14	
			£ 275	Manchester	16			15			14			15			15	
			€ 393	Dublin	17			16			15			16			16	
ITIL V2 Practitioner Clusters																		
UA575C	ITIL Practitioner – Support and Restore (IPSR) – exam option includes: Service Desk, Incident and Problem Management	5	£ 1,350	Highfield				6			12			20			6	
				Manchester		4			1		Please call for details							
UA576C	ITIL Practitioner – Release and Control (IPRC) – exam option includes: Change, Configuration and Release Management	5	£ 1,350	Highfield			15					23			18			
				Manchester	7			3		Please call for details								
HF536C	ITIL Practitioner – Plan and Improve (IPPI) – exam option includes: Availability, Capacity and Continuity Management	5	£ 1,350	Highfield			1						16			15		
				Manchester	14			17		Please call for details								
HE632C	ITIL Practitioner – Agree and Define Control (IPAD) – exam option includes: Service Level Management and Financial Management	5	£ 1,350	Highfield		11				15	26			20			6	
				Manchester			6			Please call for details								
Other Service Management Related Courses																		
UC412C	ITIL Practitioner – Planning and Implementing Service Management – exam option	3	£ 795	Highfield				21				16					22	
			€ 1,250	Dublin	29				1			17						
HE601S	Managing Organisational Change	3	£ 795	Highfield	22		23		11				23				13	
UC410C	ISO/IEC 20000 Consultant and Internal Auditor – exam option	3	£ 795	Highfield	22				11				23				20	
			€ 1,250	Dublin				4			19				14			
HE604C	Service Quality Management – exam option	3	£ 895	Highfield			30					23					29	
			€ 1,300	Dublin	8				18	8				20				
UC411C	IT Governance – no exam	1	£ 225	Highfield			22						Please call for details					
			€ 325	Dublin	4				21									
HE602C	COBIT (Controlled Objects in IT) – exam option	2	£ 550	Highfield	1			15				16					29	
			€ 800	Dublin							15				27			
ITIL Processes – Individual Modules																		
HF414X	HP High Performance Simulation – up to 3 races – focuses on ITIL V2 processes	0.5	POA	Up to 20 delegates	Please call to discuss your requirements													
HF415X	HP High Performance Simulation – up to 5 races – focuses on ITIL V2 processes	1	POA	Up to 20 delegates	Please call to discuss your requirements													
U8684X	ITIL V2 Single Practitioner – Problem Management – no exam	2	POA	Up to 16 delegates	Available as part of the IPSR cluster, but can be run as a standalone – please call to discuss options													
UC397X	ITIL V2 Single Practitioner – Capacity Management – no exam	2	POA	Up to 16 delegates	Available as part of the IPPI cluster, but can be run as a standalone – please call to discuss options													
U8685X	ITIL V2 Single Practitioner – Service Level Management – no exam	2	POA	Up to 16 delegates	Available as part of the IPAD cluster, but can be run as a standalone – please call to discuss options													
UC396X	ITIL V2 Single Practitioner – Availability Management – no exam	2	POA	Up to 16 delegates	Available as part of the IPPI cluster, but can be run as a standalone – please call to discuss options													
UC395X	ITIL V2 Single Practitioner – Financial Management – no exam	2	POA	Up to 16 delegates	Available as part of the IPAD cluster, but can be run as a standalone – please call to discuss options													

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b) If you do not see a particular course please call for further information. All courses can be delivered on customer site.

All courses exclude accommodation.

Courses can vary – please check when booking.

Service Management (ITIL Based Training) (Cont.)

Course Reference	Course Description	Duration (Days)	Price	Location	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Project Management – Simulation																
HC576X	HP Race to Results Project Management Simulation – up to 2 races	0.5	POA	Up to 18 delegates	Please call to discuss your requirements											
HC575X	HP Race to Results Project Management Simulation – up to 3 races	1	POA	Up to 18 delegates	Please call to discuss your requirements											
Project Management – PRINCE2 Certification																
TBC	PRINCE2 Foundation and Practitioner Certificates (on-site)	3 or 5	POA	Up to 16 delegates	Please call to discuss your requirements											
HC667S	PRINCE2 Foundation Certificate – includes exam	3	£ 1,095	London	14	4	8 & 22	6 & 20	3 & 17	1	12 & 26	9 & 23	9 & 23	20	11	1, 15 & 29
			£ 1,150	Bournemouth	7 & 21	11	1, 15 & 29	13 & 27	10 & 24	8	19	2 & 16	2, 16 & 30	27	18	8 & 22
			£ 1,150	Nottingham	21		15	27		8		16	30			
HF4018	PRINCE2 Foundation and Practitioner Certificates – includes exams	5	£ 1,550	London	14	4	8 & 22	6 & 20	3 & 17	1	12 & 26	9 & 23	9 & 23	20	11	1, 15 & 29
			£ 1,650	Bournemouth	7 & 21	11	1, 15 & 29	13 & 27	10 & 24	8	19	2 & 16	2, 16 & 30	27	18	8 & 22
			£ 1,650	Nottingham	21		15	27		8		16	30			
HF403S	PRINCE2 Practitioner Certificate Revision Workshop – includes exams	2	£ 495	London	3 & 17	7	11 & 25	9 & 23	6 & 20	4	15 & 29	12 & 26	12 & 26	23	14	4 & 18
			£ 495	Bournemouth	10 & 24	14	4 & 18	2, 16 & 30	13 & 27	11	22	5 & 19	5 & 19	2 & 30	21	11 & 25
			£ 495	Nottingham	24		18	30		11		19			2	
Managing Successful Programmes (MSP)																
HF407X	MSP Foundation and Practitioner Certificates (on-site)	4 or 5	POA	Up to 16 delegates	Please call to discuss your requirements											
HF408S	MSP Foundation Certificate – includes exams	4	£ 1,595	London		11	29		10	15	12	16	30		11	22
				Bournemouth	14		8	6	3	1	26		9	20		1
HF407S	MSP Foundation and Practitioner Certificates – includes exams	5	£ 1,750	London		11	29		10	15	12	16	30		11	22
			£ 1,895	Bournemouth	14		8	6	3	1	26		9	20		1
Management of Risk (MoR)																
HF895X	MoR Foundation and Practitioner Certificates (on-site)	4 or 5	POA	Up to 16 delegates	Please call to discuss your requirements											
HF894S	MoR Foundation Certificate – includes exams	4	£ 1,595	Bournemouth	14		22		17		26		23			1
HF895S	MoR Foundation and Practitioner Certificates – includes exams	5	£ 1,725	Bournemouth	14		22		17		26		23			1
Managing Organisational Change and Culture																
TBC	Executive Overview – Managing Organisational Change	0.5	POA	up to 20 delegates	Please call to discuss your requirements											
TBC	Awareness Overview – Managing Organisational Change	1	POA	up to 20 delegates	Please call to discuss your requirements											
TBC	Practitioner in Managing Organisational Change	5	POA	up to 20 delegates	Please call to discuss your requirements											
HP Software – System Management																
H4356S	HP Operations Software for UNIX® Administrators I	5	£ 2,125	Highfield			8			1			2			8
			€ 3,125	Leixlip	Please call for details											
H4357S	HP Operations Software for UNIX Administrators II	5	£ 2,125	Highfield		4				8				27		
			€ 3,125	Leixlip												

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HP Software

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HP Software – System Management (Cont.)																
H4358S	HP Operations Software for UNIX Operators	2	£ 850	Highfield	Please call for details											
H6778S	HP Operations Software for Windows I	5	£ 2,125	Highfield		11			3			9			11	
U8602S	HP Operations Software for Windows II	5	£ 2,125	Highfield				6								
UC323S	HP Operations Software for Windows Operators	2	£ 850	Highfield	Please call for details											
U8565S	Managing System and Application Performance with HP Software	4	£ 1,700	Highfield	Please call for details											
HP Software – Network Monitoring																
B3305S	HP Network Node Manager (NNM) Software for Network Operators	2	£ 850	Highfield						4						26
UC340S	HP NNM Software Part 1: Essentials	5	£ 2,125 € 3,125	Highfield Leixlip			15		10			2		20		
UC341S	HP NNM Software Part 2: Topology Management	5	£ 2,125	Highfield		18				8			23			15
UC342S	Managing Events with HP NNM, OVO and ECS Composer Software	5	£ 2,125	Highfield						15						29
UC344S	HP NNM i-series 8.x Software: Essentials	5	£ 2,125	Highfield			15				12				18	
U5678S	HP Performance Insight Software Administration I	5	£ 2,125	Highfield			22					16				
U7380S	HP Performance Insight Software Administration II	5	£ 2,125	Highfield				13						27		
HE460S	HP Enterprise Discovery 2.x Software: Essentials and Configuration (DDM)	3	£ 1,275	Highfield					17					6		
HP Software – Service and Asset Management																
HE421S	HP ServiceCenter 6.x Software Essentials	5	£ 2,125	Highfield					13					20		
HE422S	HP ServiceCenter 6.x Software Tailoring	5	£ 2,125	Highfield		11					19					
HE423S	HP ServiceCenter 6.x Software Change Management	5	£ 2,125	Highfield	Please call for details											
HE424S	HP ServiceCenter 6.x Software Request Management	5	£ 2,125	Highfield	Please call for details											
HE462S	HP AssetCenter 5.x Software Essentials	5	£ 2,125	Highfield				20				23				1
HE463S	HP AssetCenter 5.x Software Modules	2	£ 850	Highfield	Please call for details											
HE464S	HP AssetCenter 5.x Software Tailoring	5	£ 2,125	Highfield	Please call for details											
HE404S	HP Connect-IT 3.x Software Essentials	3	£ 1,275	Highfield	Please call for details											
HF509S	HP Service Manager 7 Software: Essentials	5	£ 2,125	Highfield				6				9				8
HF510S	HP Service Manager 7 Software: Tailoring	5	£ 2,125	Highfield				20		8			16			
HF511S	HP Service Manager 7 Software: Change Management	5	£ 2,125	Highfield	Please call for details											
HF512S	HP Service Manager 7 Software: Request Management	5	£ 2,125	Highfield	Please call for details											
HP Software – Service Orientated Architecture (SOA)																
HF960S	The SOA Seminar – HP Virtual Room presentation	1	£ 425	HPVR												
HF963S	SOA for Business Analysts	2	£ 850	London	Please call for details											
HF964S	SOA Governance Practices	1	£ 425	London	Please call for details											
HF965S	SOA Service Architecture and Business Modeling	5	£ 2,125	London					6							
HP Software Application Discovery and Project Management																
HE893AA 008	HP Application Delivery – QC: Quality Center (QC) Suite	4	£ 1,700	Highfield	7	4	1	6	3	1						Please call for details
HE893AA 010	HP Application Delivery – QC: Using Quality Center	1	£ 425	Highfield	7	4	1	6	3	1						Please call for details
HE893AA 011	HP Application Delivery – QC: Project Planning and Customisation	2	£ 850	Highfield	8	5	2	7	4	2						Please call for details

Courses can vary – please check when booking.

HP Software (Cont.)

Course Reference	Course Description	Duration (Days)	Price	Location	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
HP Software Application Discovery and Project Management (Cont.)																
HE893AA 016	HP Application Delivery – QTP: Quick Test Professional (QTP) Suite	5	£ 2,125	Highfield	14	11	8	13	10	8						Please call for details
HE893AA 013	HP Application Delivery – QTP: Using QTP	3	£ 1,275	Highfield	14	11	8	13	10	8						Please call for details
HE893AA 014	HP Application Delivery – QTP: Advanced QTP	2	£ 850	Highfield	17	14	11	16	13	11						Please call for details
HE893AA 001	HP Application Delivery – LoadRunner: LoadRunner Web Suite	5	£ 2,125	Highfield	14	11	8	13	10	8						Please call for details
HE893AA 002	HP Application Delivery – LoadRunner: Fundamentals of LoadRunner	2	£ 850	Highfield	14	11	8	13	10	8						Please call for details
HE893AA 003	HP Application Delivery – VuGen: VuGen Scripting for Web	2	£ 850	Highfield	17	14	11	16	13	11						Please call for details
HE895AA 006	HP Application Delivery – BAC: Business Availability Center (BAC) Base Configuration	5	£ 2,125	Highfield	21	18	15	20	17	15						Please call for details
HE896AA 002	HP Project and Portfolio Management (PPM) – Demand Management Configuration	5	£ 2,125	Highfield												Please call for details
HE896AA 010	HP PPM – Deployment Management Configuration	5	£ 2,125	Highfield												Please call for details
Configuration Management (formerly known as Radia)																
UC311S	HP Configuration Management Software Essentials	4	£ 1,700	Highfield			15			1			3			2
UC314S	HP Configuration Management Software Configuration and Operation	4	£ 1,700	Highfield		18				8				14		
UC313S	HP Configuration Management Software Packaging and Publishing	4	£ 1,700	Highfield	21				17				17			
UC315S	HP Configuration Management Software Packaging for Windows Installer	4	£ 1,700	Highfield												Please call for details
UC316S	HP Configuration Management Software OS Manager	2	£ 850	Highfield					6						5	
UC318S	HP Configuration Management Software Patch Manager	2	£ 850	Highfield				20						2		

ProLiant

Course Reference	Course Description	Duration (Days)	Price	Location	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
HE643S	Insight Control Environment for HP BladeSystems	2	£ 920	Highfield	7	4	1	13	10	15	12	23	23	27	18	22
HE644S	Managing and Monitoring Insight Control Environment (SIM)	4	£ 1,725	Highfield	14		15		17		5		9		26	
HE645S	Deploying and Updating Insight Control Environment (RDP)	3	£ 1,290	Highfield		6		15		17		25		29		24
HE646S	HP BladeSystem Administration	3	£ 1,290	Highfield	9		3		12		14		25		20	

VMware

Course Reference	Course Description	Duration (Days)	Price	Location	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
HB513S	VMware VI3 – Install and Configure v3.5	4	£ 1,995	Highfield	7, 14, 21	4, 11, 18	1, 8, 15, 29	6, 13, 27	3, 10, 17	1, 8	5, 19	2, 16	2, 23	14, 27	11, 18	1, 15
			£ 1,995	London	28	26	22	20	24	15	26	23	16		5, 26	22
			€ 2,935	Leixlip	15	11	23	20	18	9	13	9	10	21	12	16
HE616	VMware ESX Server and VirtualCenter Optional Labs Workshop	1	£ 550	Highfield	11	8	5	10	7	5	9	6	6		1, 22	5
HF800S	VMware VI3: Fast Track Programme v3.5	5	£ 3,095	Highfield	28		8	20		1	5	16	30		18	29
HB932S	VMware VI3: Overview v3.5	1	£ 550	Highfield	4	15	12	3	21		23		27		15	19
U8691S	VMware VI3 – Skills for Operators	2	£ 1,095	Highfield			25			1			2		5	
HB934S	VMware VI3 – Deploy, Secure and Analyse v3.5	4	£ 1,995	Highfield	21		8		24		26		9		26	
HB514S	Virtualisation using HP ProLiant Essentials	1	£ 495	Highfield	25	22		17				20				
				London			26		28		30		20			26

Courses can vary – please check when booking.

Altiris

Course Reference	Course Description	Duration (Days)	Price	Location	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
HE608	Notification System Foundation (NSF-A600)	5	£ 1,495	Highfield	7	4	1	6	3	1	5	16	16		18	15
				London		11		27		8	26			20		1
HE607	Deployment Solution Foundation (DSF-A680)	5	£ 1,495	Highfield	21	18	15	20	17	15	12	2	9	27		8
				London	28		22		24			23	23			11
HE595	Altiris Services and Asset Management Suite User Essentials (AMS-U650)	3	£ 1,270	Highfield	Please call for details											
HE596	Altiris Services and Asset Management Suite Administration and Configuration (AMS-A650)	5	£ 1,650	Highfield			8				19			14		
HE610	Altiris Client Management Suite Boot Camp (CMS-B600)	5	£ 1,995	Highfield	14			13				9	30			22
HE597	Altiris Helpdesk Solution (HDS-A600)	3	£ 1,270	Highfield	Please call for details											
HE612	Altiris Advanced Notification Server Core Workshop (NSW-A600)	4	£ 1,650	Highfield		26			10					6	5	

Storage

Course Reference	Course Description	Duration (Days)	Price	Location	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
HE777S	Storage Essentials	4	£ 2,200	Highfield		18		13		1		23		27		22
			€ 3,235	Leixlip			8									
UC434S	Accelerated SAN Essentials	5	£ 2,500	Highfield	7	4	1	6	10	1	5	2	2	20	11	1
			£ 2,500	London	Please call for details											
			€ 3,675	Leixlip	28				3		16		20			
U4879S	Managing HP StorageWorks Enterprise Virtual Array	5	£ 2,500	Highfield	14	11	8	13	17	8	12	9	9	27	18	8
			£ 2,500	London	Please call for details											
			€ 3,675	Leixlip				24					30			
U1610S	Data Protector Fundamentals	5	£ 2,500	Highfield		18			24	8	12		23	27		22
			£ 2,500	London	Please call for details											
			€ 3,675	Leixlip			1	10		2					18	
U1611S	Data Protector Integration	4	£ 2,200	Highfield			29		17					6		29
			€ 3,235	Leixlip	Please call for details											
U8670S	HP StorageWorks B-Series (Brocade) CFP264 – 4 Gbit/sec Accelerated BCFP	3	£ 1,650	Highfield		26			17			24			26	
UC423S	Replication Solutions for HP StorageWorks EVA	3	£ 1,650	Highfield	Please call for details											
U8443S	Advanced XP Management and Performance	5	£ 2,500	Highfield		18			10				16			8
U8571S	HP StorageWorks Reference Information Storage Systems (RISS)	3	£ 1,650	Highfield			22			8					5	
U8665S	Linux Storage Workshop	3	£ 1,650	Highfield	Please call for details											
H6773S	HP StorageWorks XP Disk Array	5	£ 2,500	Highfield			8			15	19	23	30		11	29
HF835S	PolyServe for Windows	3	£ 1,950	Highfield							26			14		23
HF836S	PolyServe for Linux	2	£ 1,300	Highfield								17				26

Courses can vary – please check when booking.

HP-UX

Course Reference	Course Description	Duration (Days)	Price	Location	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
51434S	UNIX Fundamentals	5	£ 1,600	Highfield		11			24			2				22
			€ 2,350	Leixlip	Please call for details											
51489S	UNIX System Basics I	3	£ 1,110	Highfield		11						2				
H2572S	UNIX System Basics II	2	£ 740	Highfield		14						5				
			€ 1,090	Leixlip	Please call for details											
H1978S	Ignite/UX	3	£ 1,110	Highfield					10							26
			€ 1,630	Leixlip	Please call for details											
H3064S	HP-UX System and Network Administration I	5	£ 1,850	Highfield	7			6		1			9			1
			€ 2,720	Leixlip	Please call for details											
H3065S	HP-UX System and Network Administration II	5	£ 1,850	Highfield			1			8			23			29
			€ 2,720	Leixlip	Please call for details											
H3541S	HP-UX Security I	5	£ 1,995	Highfield						15						11
			€ 2,930	Leixlip	Please call for details											
H4262S	HP-UX System and Network Performance and Tuning	5	£ 1,995	Highfield			22					9				
			€ 2,930	Leixlip	Please call for details											
H4264S	HP-UX Troubleshooting	5	£ 1,995	Highfield				13					9			
H4322S	POSIX Shell Programming	5	£ 1,850	Highfield			29			15				20		
			€ 2,720	Leixlip	Please call for details											
H5875S	HP-UX System and Network Administration for Experienced UNIX Administrators	5	£ 1,850	Highfield	28			20			19				27	
H6285S	HP-UX Logical Volume Manager	3	£ 1,110	Highfield		26			24						6	
HB505S	HP-UX VERITAS Volume Manager	3	£ 1,110	Highfield					10							16
H6487S	HP Serviceguard I	5	£ 1,995	Highfield			22		17				30			
			€ 2,930	Leixlip	Please call for details											
U8601S	HP Serviceguard II: Continental Clusters, CFS and Oracle® RAC	3	£ 1,110	Highfield	Please call for details											
HB507S	HP Metrocluster	2	£ 1,095	Highfield	Please call for details											
U5075S	HP-UX Partition Management	4	£ 1,480	Highfield			8			8			2			8
HB506S	HP Integrity Virtual Machines	2	£ 740	Highfield	Please call for details											
U5447S	HP-UX Performance Management WLM and PRM	3	£ 1,110	Highfield					3						14	
U5523S	HP-UX 11i v2 Administration for Experienced HP-UX System Administrators	3	£ 1,110	Highfield	14					1		Please call for details				
HE776S	HP-UX 11i v3 for Experienced HP-UX System Administrators	2	£ 740	Highfield				22				9			26	
TBC	VSE Tools Bootcamp	5	£ 1,995	Highfield				27				2				15
HB508S	Enterprise Systems Management using HP SIM	3	£ 1,110	Highfield				27			Please call for details					
HB504S	HP Capacity Advisor	2	£ 740	Highfield	Please call for details											
HB719S	HP Global Workload Manager	1	£ 370	Highfield			11			18		Please call for details				
HB720S	HP Instant Capacity (iCAP and GiCAP)	1	£ 370	Highfield			12			19		Please call for details				

Courses can vary – please check when booking.

Linux

Course Reference	Course Description	Duration (Days)	Price	Location	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
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For closed Linux classes for RedHat and SuSE please call for details

HP Tru64 UNIX

Course Reference	Course Description	Duration (Days)	Price	Location	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
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For closed Tru64 UNIX classes please call for details

HP OpenVMS

Course Reference	Course Description	Duration (Days)	Price	Location	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
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U3716S	Fundamentals of HP OpenVMS	5	£ 1,850	Highfield			1					9				
U3724S	HP OpenVMS System Management I	5	£ 1,850	Highfield				27					16			
U3725S	HP OpenVMS System Management II	5	£ 1,850	Highfield					24					27		
U3726S	Managing Complex HP OpenVMS Systems	5	£ 1,995	Highfield	Please call for details											
U3727S	HP OpenVMS Performance Management	5	£ 1,995	Highfield	Please call for details											
U3728S	TCP/IP Services for HP OpenVMS	5	£ 1,995	Highfield	Please call for details											

HP NonStop

Course Reference	Course Description	Duration (Days)	Price	Location	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
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U4193S	Pathway Performance Workshop	4	£1,980	Highfield	Please call for details											
U4146S	RDF Workshop	5	£ 2,200	Highfield	Please call for details											
U4147S	Concepts and Facilities	4	£ 1,815	Highfield		18			3			9			18	
U4149S	Data Communications Concepts	5	£ 1,800	Highfield	Please call for details											
U4150S	DSM/SCM Operations and Management	4	£ 2,000	Highfield				6			19					15
U4152S	Guardian API Programming	5	£ 2,200	Highfield	Please call for details											

Courses can vary – please check when booking.

HP NonStop (Cont.)

Course Reference	Course Description	Duration (Days)	Price	Location	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
U4159S	Intro to OSS for Guardian Developers	4	£ 1,815	Highfield						Please call for details						
U4160S	iTP WebServer Workshop	4	£ 1,600	Highfield						Please call for details						
U4167S	NonStop S-Series Configuration and Change Management	3	£ 1,540	Highfield					24				23			
U4168S	NonStop Configuration and Planning AIS Exam	5	£ 2,200	Highfield						Please call for details						
U4169S	NonStop S-Series Data Comms. Basic AIS Exam	5	£ 2,200	Highfield						Please call for details						
U4176S	NonStop S-Series TCP/IP System Management	5	£ 2,200	Highfield						1					11	
U4181S	NonStop SQL/MP Essentials	4	£ 1,815	Highfield						Please call for details						
U4182S	NonStop SQL/MP Programming	4	£ 1,980	Highfield						Please call for details						
U4183S	NonStop SQL/MP Query Design for Performance	4	£ 1,980	Highfield						Please call for details						
U4185S	NonStop SQL/MX Database Quickstart	5	£ 2,500	Highfield						Please call for details						
U4186S	NonStop Transaction Mgr./MP Operations and Management	4	£ 2,815	Highfield						Please call for details						
U4187S	OSS for UNIX Application Developers	3	£ 1,540	Highfield						Please call for details						
U4188S	OSS Operations and Management	5	£ 2,500	Highfield	7					8		16				22
U4190S	Pathway Application Programming I (COBOL)	5	£ 2,200	Highfield					1					20		
U4191S	Pathway Application Programming II	4	£ 1,815	Highfield						Please call for details						
U4195S	Performance Analysis and Tuning	5	£ 2,500	Highfield						15						8
U4196S	Securing Guardian Systems	4	£ 1,815	Highfield		26						9				29
U4198S	TAL/pTAL Programming	4	£ 1,815	Highfield				13			12			14		
U4199S	TACL Programming	5	£ 2,200	Highfield		11			17				2		18	
U5082S	NonStop SQL/MP Physical Database Design	2	£ 900	Highfield	21				27					6		
U5084S	NonStop Kernel Basics AIS Exam	5	£ 2,200	Highfield						Please call for details						
U5085S	NonStop Systems and Technologies AIS Exam	5	£ 2,200	Highfield						Please call for details						
U5448S	NonStop S-Series Server Accelerated Operator Training	5	£ 2,200	Highfield			8			15			30			15
U5449S	NonStop S-Series Server Administration	5	£ 2,200	Highfield				20			26				11	
U5515S	OSS NonStop Server Fundamentals	2	£ 900	Highfield		4						2				
U5516S	OSS Basic Commands and Utilities	2	£ 900	Highfield						Please call for details						
U5517S	OSS Advanced Commands and Utilities	3	£ 1,540	Highfield						Please call for details						
U5518S	NEW – OSS Application Development and Porting	3	£ 1,540	Highfield						Please call for details						

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Cain Road, Amen Corner
Bracknell, Berkshire
RG12 1HN

Tel.: +44(0)1344 363311
Fax: +44(0)1344 362883

www.hp.com/uk/education
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